YOUR NAME AND ADDRESS

Dear NAME OF MP

I am writing to you to protest the government’s plans to close station ticket offices.

Ticket offices are essential to my community, especially, NAME OF YOUR LOCAL TICKET OFFICE. They make stations safer, make it easier to get the best deal on tickets, and help passengers access the railway.

Machines are confusing, break down, and are difficult to use if you have arthritis, sight difficulties, and other disabilities.

It is harder to find the right ticket, especially the cheapest ticket on a machine, or online. Ticket office staff are there to help and have the expertise to do so.

Across England, ticket office staff sell as many as 360million tickets a year. They are essential both to the railways, and the communities they serve. Please see the enclosed briefing for MPs from TSSA.

INSERT NAME OF YOUR HOME TOWN needs its local ticket office.

I ask you, please, to raise my concerns with the Transport Secretary, Mark Harper, and to work with TSSA union, which represents ticket office staff, to save my ticket office from closure.

Yours sincerely,

YOUR NAME HERE